



Website disclosure of Lending Service Providers/ Digital Lending Partners:

Particulars	Lending Service Provider ('LSP')	Digital Lending App ('DLA')
<p>ssName of the LSP/ DLA (Mention separately for each of the engagement)</p>	<p>True Credits Pvt Ltd</p>	<p>True Balance (operated by Balancehero India Private Limited)- DLA</p>
<p>Logo of the LSP/ DLA</p>		
<p>Details of activities for which the LSP/ DLA is engaged (Mention separately for each of the engagement)</p>	<ol style="list-style-type: none"> 1. Advertising and Marketing 2. Assistance in Development, Disbursement & Management of Loan Products 3. Support in Loan Origination & Customer Acquisition 4. Initial background checking, pre-assessment & fraud assessment 5. Assistance in Know Your Customer process and on-boarding support 6. Monitoring collection and recoveries 7. Customer service support 	<p>Digital Lending Platform to facilitate lending</p>
<p>Contact details of Nodal Grievance Redressal Officer of LSP/ DLA</p>	<p>https://www.truebalance.io/true-credits-client-grievance-redressal-policy</p>	<p>https://www.truebalance.io/true-credits-client-grievance-redressal-policy</p>
<p>Details of Customer Support of LSP/ DLA</p>	<p>https://www.truecredits.in/contact-us</p>	<p>https://www.truebalance.io/</p>
<p>Link to section on website of LSP/ DLA for customers</p>	<p>https://www.truecredits.in/contact-us</p>	<p>https://api.truebalance.cc/v2/complaint/request</p>

to lodge a complaint		
Website URLs, including App links in Google Playstore or Apple Appstore	https://www.truecredits.in/	https://www.truebalance.io/ https://play.google.com/store/apps/details?id=com.balancehero.truebalance
Link to Privacy Policy of LSP/ DLA	https://www.truecredits.in/privacy-policy	https://www.truebalance.io/privacy-policy
Link to Customer Data Handling and Storage Policy of LSP/ DLA	https://www.truecredits.in/privacy-policy	https://www.truebalance.io/privacy-policy
Details of loan products provided through Vivriti Capital Private Limited	Personal Loans	Personal Loan
Name of the Lender	Vivriti Capital Limited (Formerly known as Vivriti Capital Private Limited)	Vivriti Capital Limited (Formerly known as Vivriti Capital Private Limited)